

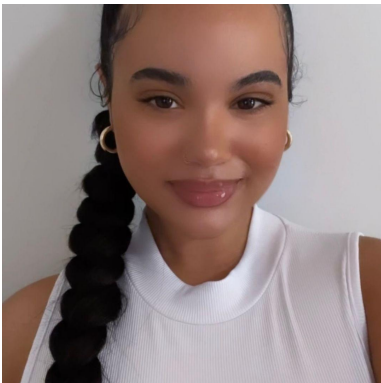


*Behavioral Crossroads  
December Newsletter 2024*

*Season's  
Greetings!*



*Staff Member Spotlights*



Sydni Jones  
Administrative Assistant  
for Transportation.

**Sydni Jones**

She is our Administrative Assistant for Transportation. In her job, Sydni runs all of the driving routes, schedules days for clientele to be picked up and dropped off, and is in charge of if someone needs to head to another location.

Having held this position for a year and a half, Sydni's most cherished aspect of her role is the opportunity to meet our clientele and foster meaningful relationships. Her passion for this is evident in her initiative to run a crochet group.

While working in this position, Sydni is

pursuing a career as a Cosmetologist at Shore Beauty and will graduate in the next few months.

### **Cheryl Mercado**

Cheryl is a Counselor Intern and recovery Court Liaison who has been at Behavioral Crossroads for a year and a half. She has one more class left before she can test for CADC.

Cheryl has a full caseload of clients she meets with weekly for individual sessions, runs groups daily, does the reporting for all recovery court clients, and even has clients on probation and parole that she has to report on weekly. She also keeps track of the client's UDS results and completes daily notes on the client's status. Her favorite part of her position is being able to show people struggling with addiction that there are people who do care and want to help them without judgment.



Cheryl Mercado  
Counselor Intern and  
Recovery Court Liaison



Lonzetta Jackson  
Alternate Administrator  
at Black Horse House

### **Lonzetta Jackson**

Lonzetta is one of our Alternate Administrators at Black Horse House.

She has been in this position for 8 months and is a certified CPRS. In this position, Lonzetta assists our clientele with doctor's appointments, dinners, medication, and outdoor activities. She

also is a part of outreach for Greenbranch. Her favorite part about this position is being able to help the clients. She states, "Just being able to share kindness and encouragement with them is beautiful."

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## ***Latest Events***

### ***World Hello Day***

Our team participated in World Hello Day on November 21st. Some of our staff members sent videos of themselves saying "hello." Our Digital Marketing Specialist created and posted on social media.



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## *Upcoming Events*

### **Holiday Party**

On December 18th, the Behavioral Crossroads Mental Health Partial Care team will hold a holiday party. Celebrating the holidays inclusively recognizes and respects our communities' cultures, religions, and traditions across our companies.



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## *New Blog Post*



### **Reflecting on the Past Year in Addiction Recovery: Achievements and Continuous Efforts**

As the new year approaches, it's essential for those on a substance abuse recovery journey to reflect on their progress, celebrate milestones, and set intentions for continued personal growth and resilience in the coming year.

[Blog Post](#)

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